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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Firoui

Application No.: 09/578,564

Filed: 05/25/2000

Title: Method and Apparatus for Queue Modeling

Attorney Docket No.: 2204/A05 120-187

Group Art Unit: 2665

Examiner: Ryman

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

RESPONSE UNDER 37 CFR 1.111

Dear Sir:

In response to the Office Action of September 23, 2003, please amend this application as indicated.

In the Specification: